

HOW TO READ YOUR NEW STATEMENT...

Your new TCT bill is the latest in our continuing effort to provide you with the best service possible. This Guide highlights some of the bill's features and conveniences.

TCT is switching to a new bill format. This easy-to-use reference guide is designed to assist you in understanding your new bill. The format of your new bill has been designed to provide you with better summary and detail information regarding your monthly charges. The first page of your bill is the summary page. Additional pages provide detailed information of all charges and calls during

the billing period. Information provided in this brochure is displayed to resemble an actual bill. Your actual bill may vary somewhat depending upon which TCT services you are subscribed to.

If you have any further questions about your new bill, please call us at 620.767.5153 or 800.362.2576.

XXX/XXX-XXXX XXXX

CUSTOMER NAME PAGE 1 OF 4


PAYMENTS RECEIVED AFTER *DATE* ARE NOT INCLUDED			BILLING DATE	BILL DUE
			NOV 1, 2009	NOV 10, 2009
PREVIOUS BALANCE	PREVIOUS PAYMENTS	BALANCE FORWARD	CURRENT CHARGES	AMOUNT DUE
\$000.00	\$.00	\$000.00	\$000.00	\$000.00

CUSTOMER DETAIL

MONTHLY SERVICES FROM OCT 1 THRU OCT 30
TOTAL AMOUNT DUE - PLEASE PAY THIS AMOUNT \$000.00

A special message from TCT may appear here.

DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT. RETAIN THE UPPER PORTION FOR YOUR RECORDS.



Tri-County Telephone Association, Inc.
PO Box 299
Council Grove, KS 66846

BILLING DATE	TELEPHONE NUMBER
NOV 1, 2009	XXXXXX-XXXX
BILL DUE	ACCOUNT NUMBER
NOV 10, 2009	XXXX/XXXX
AMOUNT DUE	
\$000.00	
AMOUNT ENCLOSED	

CUSTOMER NAME
ADDRESS
CITY, STATE ZIP

00000000000000000000000000000000

NOV 1-2009 LINE SUMMARY XXX/XXX-XXXX PAGE 2 OF 4

BUNDLE	ID / NUMBER	MONTHLY SERVICES	OTHER CHGS & CREDITS	TOLIS	TOTAL
LOCAL, 512K, DIGITAL BASIC TV	(1)	00.00	.00	.00	00.00
	ID#: 0011001431	0.00	.00	.00	00.00
	ID#: 0022000219	00.00	.00	.00	00.00
	TEL#: XXX/XXX-XXXX	00.00	.00	.00	00.00
TOTAL		000.00	.00	.00	000.00

NOV 1-2009 MONTHLY SERVICES XXX/XXX-XXXX

LOCAL, 512K, DIGITAL BASIC TV	QTY	AMOUNT	TOTAL
RESIDENCE - RURAL ACCESS, DSL - 512K, DIGITAL BASIC TV	1	00.00	00.00
FEDERAL TAXES		.00	.00
STATE TAXES		.00	.00
TOTAL - LOCAL, 512K, DIGITAL BASIC TV			\$00.00

INTERNET

DSL FISC	QTY	AMOUNT	TOTAL
DSL FISC	1	0.00	0.00
TOTAL - MONTHLY SERVICES			\$0.00
FOR: 0011001431			\$0.00
INTERNET			

CABLE TV

ID#: 0022000219 - CUSTOMER NAME	QTY	AMOUNT	TOTAL
STARZ	1	00.00	00.00
FEDERAL TAXES		.00	.00
STATE TAXES		.00	.00
TOTAL - MONTHLY SERVICES			\$00.00
FOR: 0022000219			\$00.00
CABLE TV			

TELEPHONE COMPANY

TEL# XXX/XXX-XXXX - CUSTOMER NAME	QTY	AMOUNT	TOTAL
(8) SUBSCRIBER LINE CHARGE	1	0.00	0.00
(8) RUSP ASSESSMENT	1	0.00	0.00
(8) 911 TAX - MORRIS CO	1	0.00	0.00
TELEMARKETER SCREENING	1	0.00	0.00
BASIC LONG DISTANCE		.00	.00
FEDERAL TAXES		.00	.00
STATE TAXES		.00	.00
TOTAL - MONTHLY SERVICES			\$00.00
FOR: XXX/XXX-XXXX			\$00.00
TELEPHONE COMPANY			
TOTAL - MONTHLY SERVICES			\$000.00

(8) Non-payment of this charge(s) may result in disconnection of your Basic Local Service.

NOV 1-2009 OTHER CHARGES AND CREDITS XXX/XXX-XXXX

CABLE TV	AMOUNT	TOTAL
ID#: 0022000219 - CUSTOMER NAME		.00
CABLE TV FOC FEE		.00
TOTAL - OTHER CHARGES-CREDITS		\$.00
FOR: 0022000219		\$.00
CABLE TV		
TELEPHONE COMPANY		
TEL# XXX/XXX-XXXX - CUSTOMER NAME		
AMOUNT		TOTAL

- Phone Number and Account Number** is located at the bottom right corner of payment coupon and the top left corner of the customer copy portion of the statement.
- Due Date** is located on the bottom right corner of the first page. It is also located in the Account Activity.
- Customer Name and Address** is conveniently located on payment coupon.

- Payment Coupon** is the bottom portion of your bill, that can be detached and returned with your payment, unless you have chosen our convenient, automatic bill payment by bank draft or credit card.
- Account Activity** provides quick balance and payment information about your account.
- Current Charges** shows amount due for current statement.

continued....

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NOV 1-2009	OTHER CHARGES AND CREDITS	XXX/XXX-XXXX	PAGE	3 OF	4
TEL# XXX/XXX-XXXX - CUSTOMER NAME					
FUSC-SINGLE LINE					
KS UNIVERSAL SERV FUND CHARGE					
TOTAL - OTHER CHARGES/CREDITS	FOR: XXX/XXX-XXXX				\$.00
TELEPHONE COMPANY	- TOTAL OTHER CHARGES				\$.00
TOTAL - OTHER CHARGES/CREDITS					\$.00

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OO TO TCTELCO.NET FOR ONLINE BILL PAYMENTS
PAYMENT IS DUE UPON RECEIPT, DELINQUENT THE 15TH. ON-LINE BILL PAYMENT IS NOW AVAILABLE AT WWW.TCTELCO.NET. CLICK ON COUNCIL GROVE. WE ACCEPT VISA AND MASTERCARD FOR YOUR CONVENIENCE.

PAYMENTS MAY TAKE 2 BUSINESS DAYS TO POST TO YOUR ACCOUNT
RETURNED CHECKS ARE CHARGED A \$20.00 FEE.

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NOV 1-2009	TRI-COUNTY TELEPHONE ASSN	Inquiries: 800/362-2576	XXX/XXX-XXXX	PAGE	4 OF	4					
NO.	DATE	TIME	PLACE CALLED	AREA	NUMBER	KEY	CL	MIN	AMOUNT		
1	OCT 06	10:52A	ANYTOWN KS	XXX	XXX-XXXX	A	1	2	.000		
2	OCT 09	11:51A	ANYTOWN KS	XXX	XXX-XXXX	A	1	1	.000		
3	SEP 18	10:18A	ANYTOWN KS	XXX	XXX-XXXX	A	1	2	.000		
STATE TAXES											
TOTAL - LONG DISTANCE CALLS										5 MINUTES	\$.00
TOTAL - TRI-COUNTY TELEPHONE ASSN										5 MINUTES	\$.00

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KEY: A	- CUSTOMER DIALED CALL	CL: 1	- STATION DAY
B	- BILLED TO THIRD NUMBER	2	- STATION EVENING
C	- CREDIT CARD CALL	3	- PERSON DAY
D	- COLLECT CALL	4	- PERSON EVENING
E	- COIN PAID	5	- STATION NIGHT/WEEKEND
T	- TELEGRAM	6	- PERSON NIGHT
BLANK	- OPERATOR ASSISTED	9	- MULT-RATE PERIOD

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- Amount Due** is the total amount owed including any previous account balances.
- Special Message** from TCT may appear here.
- Page Header** includes date, description, phone number and page number.
- Summary of Current Charges** is the at-a-glance look at your bill with charges listed by ID number.
- Summary of Call History** is an itemized list of Long Distance call details.
- Key** is the explanation of codes included in the Long Distance call itemization list.

Need further information?

Don't hesitate to call one of our friendly customer service representatives at 620.767.5153 or 800.362.2576.