



Effective Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ SO#: \_\_\_\_\_

Account #: \_\_\_\_\_

RESIDENTIAL APPLICATION FOR SERVICE
Please Print

Home Phone #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Daytime Phone #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Cell Phone #: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Account Name \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_
(Can only be one name)

Billing Address \_\_\_\_\_ City/State/Zip+4 \_\_\_\_\_

Service Address \_\_\_\_\_ City/State/Zip+4 \_\_\_\_\_ Inside City Limits? [ ] Yes [ ] No County: \_\_\_\_\_

Social Security #: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Name as it appears on Social Security Card: \_\_\_\_\_

Spouse's Name \_\_\_\_\_ Is spouse authorized to make changes to the account? [ ] Yes [ ] No

Spouses Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Name as it appears on Social Security Card: \_\_\_\_\_

Directory Listing: \_\_\_\_\_ Additional Listing (\$ .75/month): \_\_\_\_\_

FCC (Federal Communications Commission) regulations require that you provide us with a password that will be used when calling into our office to make changes and/or inquire on your account. If you forget your password you will be required to answer the question you select in order for us to access your account

Password \_\_\_\_\_ Answer One: What is your pet's name? \_\_\_\_\_
(Must be at least 5 characters including one number) What is your favorite color? \_\_\_\_\_
What is your favorite state? \_\_\_\_\_

Please list any other person(s) who can make changes and/or inquires to this account:
Name \_\_\_\_\_ Name: \_\_\_\_\_
Name \_\_\_\_\_ Name: \_\_\_\_\_

FEATURE OPTIONS

See Pages 12 - 46 in current telephone directory for detailed information
Please check any feature(s) you would like added to your account:

Call Forwarding Services:

- [ ] Unconditional Call Forwarding - \$2.00
[ ] Busy Call Forwarding - \$2.50
[ ] Delayed Call Forwarding - \$2.50
[ ] Selective Call Forwarding - \$2.50
[ ] Remote Access Call Forwarding - \$2.00
[ ] Find Me Follow Me - \$2.00

Outgoing Call Services:

- [ ] Speed Calling - \$2.00
[ ] Warm Line - \$2.50
[ ] Teen Service - \$4.00
[ ] Teen Service Voice Mail - \$2.50

Caller Id Services:

- [ ] Caller Name/Number Delivery - \$5.00
[ ] Automatic Recall - \$2.50
[ ] Automatic Call Back - \$2.50

Multi - Party Call Services:

- [ ] 3-Way Calling - \$2.00
[ ] Call Transfer - \$2.00
[ ] Call Hold - \$2.00
[ ] Call Waiting/Cancel Call Waiting - \$2.00
[ ] Call Waiting with Caller Id - \$2.50
(must also have Caller Id and Call Waiting)

Incoming Call Services:

- [ ] Selective Call Rejection - \$2.50
[ ] Anonymous Call Rejection - \$2.50
[ ] Telemarketer Call Screening - \$3.00
[ ] Do Not Disturb - \$2.00
[ ] Selective Call Acceptance - \$2.50
[ ] Priority Call - \$2.50

Message Services:

- [ ] Voice Mail - Basic - \$4.00
[ ] Voice Mail - Enhanced - \$6.00
[ ] Voice Mail - Deluxe - \$9.00
[ ] Reminder Call - \$2.00

INSIDE WIRING MAINTENANCE PLAN

Please choose an option:

\_\_\_\_\_ TCT will maintain my jacks and inside wiring for a monthly fee of \$2.00 per phone line. (This only includes existing jacks and wiring)
\_\_\_\_\_ I agree to maintain my own inside wiring.

NOTE: Any additional jacks and/or wiring installed by TCT will be billed to customers account.

Do you need any additional jacks? [ ] yes [ ] no Number of jacks needed: \_\_\_\_\_ What type? Regular or Quad? \_\_\_\_\_
Do you have a basement or crawl space? \_\_\_\_\_ If you have a basement, is it finished or unfinished? \_\_\_\_\_

Bundle Services: [ ] Yes [ ] No LONG DISTANCE Mandatory Account Code - \$5.00

TCT Plans: [ ] Toll Block [ ] Flat Rate \$.12 per minute [ ] Buy Down Plan \$.079 per minute plus \$5.95 per month
[ ] Business Plan [ ] Bundled Unlimited \$24.95 (voice only) [ ] Bundled 100 minutes \$8.00 [ ] Unlimited \$29.95 (voice only)

\_\_\_\_\_ Name of Carrier (if other than TCT) \_\_\_\_\_ Carrier Code

[ ] PIC Freeze (With a PIC Freeze you are the only one who can make long distance provider changes to your account. If you do not have a PIC Freeze, other providers can contact us to change your long distance provider. There is no charge to have a PIC freeze on your account.)

No Monthly Charge for the following: [ ] 900# Block [ ] Collect Call Block [ ] 3rd Party Call Block

Bundle Services: [ ] Yes [ ] No INTERNET SERVICE

Rate/Bundle Plan: \_\_\_\_\_ Monthly Charge: \$ \_\_\_\_\_ Modem: [ ] Purchase [ ] Rent \$5.00/month [ ] Free with select plans

Number of desktop computers to be connected: \_\_\_\_\_ Number of laptop computers to be used: \_\_\_\_\_

Do you have a jack near computer? [ ] Yes [ ] No If not, do you need one installed? [ ] Yes [ ] No Surge Protector? \_\_\_\_\_ @ \$29.95

Requested Login: \_\_\_\_\_ @tctelco.net Online Back Up: \_\_\_\_\_ 5G \$3.95 \_\_\_\_\_ 50 G \$7.95 \_\_\_\_\_ 250G @ \$19.95
(must be between 8 and 12 characters)

Password: \_\_\_\_\_ SecureIT Plus \$5.95/month: [ ] Yes [ ] No Static IP \$10.00/month: [ ] Yes [ ] No
(must be between 8 and 12 characters)

Bundle Services: [ ] Yes [ ] No TV SERVICE

[ ] Digital Basic \$54.95 (plus \$9.95/month for STB rent if not bundling) [ ] Bundled Digital Basic \$44.95 [ ] DVR \$5.00

# of HD Accesses @ \$9.95 per stream \_\_\_\_\_ Additional Tiers: [ ] Showtime \$14.95 [ ] Starz \$14.95 [ ] Variety \$6.95 [ ] Hispanic \$12.95

# of HD TV's: \_\_\_\_\_ # of Standard TV's \_\_\_\_\_ # of additional remotes @ \$19.95 \_\_\_\_\_ Surge Protector? \_\_\_\_\_ @ \$29.95

# of additional streams @ \$4.95/month: \_\_\_\_\_ # of additional Set Top Boxes @ \$4.95 (1 stream)/\$9.95 (3 stream)/month \_\_\_\_\_

Federal law allows you, the consumer, to choose how TCT uses your Customer Proprietary Network Information (CPNI).

CPNI is data that is not publicly available, such as:

- The type of service you subscribe to,
- the number of telephone lines you have,
- how much you use your services,
- calling and billing records.

This is designed to protect your privacy rights, while allowing TCT to meet your future telecommunication needs. We are dedicated to fulfilling your communication requirements, while protecting your privacy. In order to meet future needs of our customers, we may contact you based on services that you may or may not currently have with us. We will not share CPNI information with other companies, except our subsidiary, TC Wireless. We will only disclose your CPNI records for the specific intent to analyze and/or provide products or services. This allows us greater ability to tailor the services we provide to you. In order to use and share your CPNI records, we must have your permission. You have the right, under federal law, to control how your CPNI records are used. We have a responsibility to protect the confidentiality of your CPNI records. You always retain the right to restrict the use of your CPNI records. Any restriction of the use of your CPNI records will remain valid until you contact us in writing. If you decide not to let us use your CPNI records, this will not affect in any manner, the services to which you subscribe. Regardless of your decision, we will provide notification of your rights every two years.

I authorize TCT to use my CPNI (OPT-IN)       I do not want TCT to use my CPNI (OPT-OUT)

\*\*\*\*\*

### TERMS AND CONDITIONS

**ACKNOWLEDGEMENT:** I understand and accept TCT's terms and conditions, as published on www.tctelco.net.

**EARLY TERMINATION FEE:** If I cancel my service prior to the expiration of my term of 24 months, I may be charged an early termination fee of \$200 / \$400.

The undersigned makes application for service, and for such additional service or equipment as may be ordered later, agrees to pay established rates for all such services and equipment. In making this application the undersigned agrees to the tariffs or rates for the service furnished under this application. This application becomes a contract when accepted in writing by the telephone company.

I agree to subscribe to the selected service for the term chosen above, commencing on the date service is activated. If I am unable to fulfill the term of the agreement, I am subject to an early termination fee. I also understand that if service is disconnected and reconnected for any reason, reconnect charges will apply. I also understand that TCT's equipment will be returned immediately upon termination of the service or at anytime upon request of TCT. I agree to be bound by TCT's Terms & Conditions ("T&C"), as published on www.tctelco.net. My continued use of the service shall be considered my consent to any amendments that may be made to the T&C.

After installation of equipment from TCT, you are responsible for any damage, regardless of cause, to the equipment. TCT may interrupt or terminate service if you breach any provision of this agreement (including nonpayment of service), or if you use the service in a manner that adversely affects service to other customers or harasses our customers or employees, or if you or others use your service to engage in fraud or unlawful conduct. It is in the discretion of TCT to restore interrupted service following correction of the violation and payment of amounts due, including restoration charge, which may be assessed for restoring your service.

Prices are subject to change without notice.

I understand that surge and firewall protection are my responsibility and I agree that I will be responsible for any and all damages or losses.

I understand that the package price listed on this application and in all other TCT materials does not include mandatory fees and taxes. I understand that my bill will be larger than the package price due to these charges.

I grant TCT authority to change my long distance service.

**UNLIMITED LONG DISTANCE:** This service is for residential voice usage only. The Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes, telemarketing or autodialing, for connection to the Internet, for other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message. The Unlimited Plan only applies to the telephone line on which the plan is assigned. Other restrictions may apply. If it is determined that the customer's usage is not within the average usage of the average TCT residential voice customers, TCT reserves the right to move a customer off this plan to an alternative plan.

By signing this form you authorize TCT to ask credit agencies information about you to determine the amount of deposit needed.

The undersigned also makes application to become a member of TCT and agrees to pay the \$5.00 membership fee, realizing the eligibility of the benefits and privileges accorded to members of the Cooperative. In becoming a member, it is understood that the undersigned assumes neither personal liability nor responsibility for any debts or liabilities of the Cooperative, and that under the law my private property is exempt from execution of any such debts or liabilities.

Signature of account holder: \_\_\_\_\_ Date \_\_\_\_\_

State of \_\_\_\_\_ )

County of \_\_\_\_\_ )

Signed or attested before me on \_\_\_\_\_ by \_\_\_\_\_

\_\_\_\_\_  
Signature of notary public

(Seal)

My appointment expires: \_\_\_\_\_

Revised 11/28/11

#### FOR OFFICE USE ONLY:

Account #: \_\_\_\_\_ Phone #: \_\_\_\_\_ VERIFICATION: PASSWORD / PHOTO ID

SO charges: \_\_\_\_\_ Deposit: \_\_\_\_\_ Membership: \_\_\_\_\_ Total Due: \_\_\_\_\_

Paperless billing? Yes / No

Cash  Check  Money Order  Debit Card  Credit Card # \_\_\_\_\_

Comments: \_\_\_\_\_

CSR: \_\_\_\_\_